**EDUCATION**

**Syed Awais Shah**

IT Support specialist

Professional IT Support Specialist and looking for Junior Software Developer Position.

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**BS Computer Science**

ILMA University Karachi

*05/2017 - 06/2021*, *3.82 / 4.00*

**DAE (Computer Information Technology)**

KRL Institute of Technology Kahuta

*09/2009 - 09/2012*,  *76% Marks*

**WORK EXPERIENCE**

**IT Technical Support Specialist**

Govt. of Pakistan (*10/2015 – Present) Karachi, Pakistan*

***Achievements/Tasks***

* Configuration of hardware devices and workstations for employees.
* Developed small modules in a large application.
* Trained and provide support to end-users with software, hardware,
* and network standards and use processes.
* Identified and solved technical issues using a variety of diagnostic tools and tactics.
* Developed and tested new product offerings before release to assist the development team in bug identification.
* Design and configure various networks in different projects.

**Internee**

Kohat Cement Company Ltd (*09/2012 - 02/2013)*

*Kohat, Pakistan*

***Achievements/Tasks***

* Attended training to broaden my understanding of the Computer Information Technology field.
* Improved knowledge about Network Firewall settings for better Network Security.
* Monitor the Network Traffic of the Organization.
* Observed the Data Entry of the Products which are ready to Dispatch.

**SKILLS**

**Software** **Development**

C#

**Unity3d**

**Database**

**TCP/IP Networking**

**IT Technical Support**

**Windows Desktop Support**

**Flutter Development**

**Kotlin**

**Mobile** **Development**

**MS Office**

**Shell Scripting**

**PERSONAL PROJECTS**

* Virtual Reality-Based Room Decoration Application (01/2020 - 12/2020)
* Mood Guessing Application
* T20 World Cup 2022 Application

**ORGANIZATIONS**

* Govt. of Pakistan (10/2015 - Present)
* Kohat Cement Company Ltd (09/2012 - 02/2013)

**CERTIFICATES**

Health and Safety Environment (HSE)

*2 Days Training*